

### INMATE TELEPHONE SYSTEM

Access to the inmate telephone system is not a Constitutional right, but a privilege provided for your convenience. The system is not owned or operated by the Pitt County Detention Center. An outside vendor provides inmate telephone services. The Pitt County Detention Center monitors and records all telephone calls made on the inmate telephone system. All inmate calls are "collect" and three-way calling is prohibited. Calls are limited to ten minutes. Inmates may purchase phone time using their Inmate Trust Fund Account.

If your family experiences poor service or a phone number is blocked for no apparent reason, your family should contact Pay-Tel Communications toll-free at 1-800-729-8355. You are encouraged to send a letter by U.S. Mail rather than using the inmate telephone system. All telephone charges are consistent with N.C. Utilities Commission regulations.